



A SUNCORP COMPANY

Claim No.: _____

Marine Cargo Claim Form

IMPORTANT

PROCEDURE IN THE EVENT OF LOSS OR DAMAGE WHICH MAY GIVE RISE TO A CLAIM

LIABILITY OF CARRIERS, BAILEES OR OTHER THIRD PARTIES

The insured and/or their agents, in all cases shall take measures as may be reasonable for the purpose of averting or minimising a loss and to ensure that all rights against Carriers, Bailees or other third parties are properly preserved and exercised. In particular, the insured or their agents are required:

1. To claim immediately on the Carriers, Port Authorities or other Bailees for any missing packages.
2. To apply immediately for survey by Carriers' or other Bailees' Representatives if any loss or damage be apparent and claim on the Carriers or other Bailees for any actual loss or damage found at such survey.
3. When delivery is made by Container, to ensure that the container and its seals are examined immediately by their responsible official.

If the Container is delivered damaged or with seals broken or missing or with seals other than as stated in the shipping documents, to clause the delivery receipt accordingly and retain all defective or irregular seals for subsequent identification.

4. In no circumstances, except under written protest, to give clean receipts where goods are in doubtful condition.
5. To give notice in writing to the Carrier or other Bailees within three days of delivery if the loss or damage was not apparent at the time of taking delivery.

NOTE: It is recommended the Consignees or their Agents make themselves familiar with the Regulations of the Port Authorities at the port of discharge.

DOCUMENTATION OF CLAIMS

To enable claims to be dealt with promptly, the insured or the agents are advised to submit all available supporting documents without delay, including when applicable:

1. Original certificate of insurance.
2. Original or copy shipping invoices, together with shipping specification and/or weight notes.
3. Original Bill of Lading and/or other contract of carriage.
4. Landing account and weight notes at final destination.
5. Correspondence exchanged with Carriers and other Parties regarding their liability for the loss or damage.

NOTE: Failure to comply with the above instructions may prejudice any claim under this insurance.

Name of Insured _____ Policy No. _____ Certificate No. _____

Postal Address _____

Phone No. _____ Fax No. _____ E-mail address _____

Tax details: ABN _____ ITC percentage on premium _____%

Period of insurance: from ____ / ____ / ____ to ____ / ____ / ____ Sum insured _____

Subject matter insured (eg goods &/or other interest) _____

Voyage from _____ to _____ Method of transportation _____

Date of loss or damage ____ / ____ / ____

Nature of loss or damage _____

Details of claim (state fully and clearly the circumstances attending the claim – use separate sheet if necessary)

Location of goods for inspection purposes _____

Contact name _____ Phone no. _____

Has a claim been lodged against a third party? YES / NO

If "No" why not _____

Has any other person or persons an interest of any description in the property the subject of this claim? _____

If "Yes" state particulars _____

Condition of packing on arrival _____

Have you any other existing insurances that refer to the property herein mentioned? _____

If "Yes" state particulars _____

(See opposite)

Claim Details

Full description and number of items lost or damaged	Date and place purchased or acquired	Price paid	Less allowance for depreciation, wear and tear	Claim amount (Estimate attached where applicable)

Electronic Payment Details

If a claim payment is to be made to you, would you like the claim payment deposited directly into a bank account?

Yes No

(If you have answered 'No' the rest of this section does not require completion)

Name the account is held in: _____

BSB Number (6 digits in total)

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Bank Account Number (up to 10 digits only)

(If you are unsure of the BSB number, please contact the bank where the account is held.)

Bank Name: _____ Branch _____

A notification letter will be issued to you when the claim payment has been electronically deposited.

Privacy Statement

GIO General Limited is a Suncorp company.

Suncorp is an Allfinanz group offering many different categories of financial products and services in banking, insurance, investments, and advice on financial services.

We need to collect personal information from our customers so we can:

- set up and administer a product for the customer;
- determine a customer's requirements and provide the appropriate product or service;
- assess a claim made by a customer under one or more of our products;
- assess our customers and their needs;
- improve our financial products and services.

Without this information, we cannot provide the product or service.

Protecting the privacy of our customers is a key part of our normal operations.

As one of a number of companies that form the Suncorp group, we provide personal information about a customer to all the related companies within this group. We do not disclose personal information to any outside third party organisation, unless it is contracted to Suncorp to provide administrative services or activities on our behalf. In this case, we make sure that the third party is bound by the same privacy rules we follow.

Sometimes, Suncorp might use personal information to make product related material on a range of financial products and services available to our customers. A customer may elect not to receive product related material or change their mind at any time about receiving product related material by calling 13 10 10.

A customer may:

- access the personal information that we hold about them;
- get more information about Suncorp;
- obtain a copy of our Privacy Policy;

by calling 13 10 10, or contacting us at gio.com.au or by visiting any of our branches.

By signing this statutory declaration, I agree to GIO collecting, using and disclosing my personal information, including sensitive and health information if applicable, in accordance with the Privacy Statement included in this document and the Suncorp Privacy Policy.

Statutory declaration

I/We declare that the above particulars attached as a schedule to this form are true and represent a faithful account of the actual loss sustained by me without including any profit or advantage of any kind. I have not concealed anything material which should be known to GIO General Limited and I have in no manner caused the said loss or by any fraud or wilful misrepresentation sought unjustly to benefit as a result of the loss. I further declare that all the conditions and warranties of the Policy have been complied with and if any of the property mentioned in this claim is subsequently recovered I undertake to notify GIO General Limited immediately, and to return such property to them or to refund the amount of money received by way of compensation for each article recovered. I make this solemn declaration conscientiously believing the same to be true and by virtue of the provisions of the Statutory Declarations Act 1959 (cth) which renders any persons making a false declaration punishable.

Taken and declared at _____

This _____ day of _____ 20 _____

(Signature)

Postal Address: **Commercial Claims**
GPO Box 3999
SYDNEY NSW 2001

Phone 13 14 46
Fax 02 9249 8302
Email commercialclaims@gio.com.au