



ZURICH®

# Personal Accident

## Claim form

All relevant sections are to be answered in full. Please print your answers.

The company does not admit liability by the issue of this form.

It is issued to enable the insured to lodge a written statement of claim.

Branch
Policy No
Due date
Broker/Agent
Address

Claim No. (Office use only)

Type of Insurance cover

### Important information

- Do not admit liability - Ask for any claim to be put in writing and refer all correspondence to ZURICH AUSTRALIAN INSURANCE LIMITED.
- Make sure you give us all the details about your claim. Attach a separate sheet if you have insufficient space on this form.
- Send all quotations you have received to repair or replace damaged property or invoices or receipts if the goods have already been repaired.

### General Insurance Code or Practice

Zurich Australian Insurance Ltd is a signatory to the General Insurance Code of Practice. For more information about the General Insurance Code of Practice please go to [www.zurich.com.au](http://www.zurich.com.au) and select About Zurich.

Brokers please note: You can monitor the progress of a claim via Zurich Claims Online 24 Hours a Day, 7 days a week.

### Privacy

- We need personal information about you to assess your claim. We will, where relevant, disclose your personal information (other than sensitive information such as health information) to your adviser (and any licensee or broker he or she represents), to our service providers (including loss adjusters and investigators), other insurers, insurance reference bureaus and our business partners for this purpose;
- Where relevant, to assess your claim we will also disclose personal information, including sensitive information about you such as health information, to medical practitioners, other health professionals, other insurers and reinsurers, legal representatives, and other consultants. By signing this Claim Form, you consent to those organisations and other professionals collecting, and us disclosing sensitive information about you for this purpose;
- In some cases, assessment and settlement of the claim is undertaken in conjunction with our insured. For example, we may act as an agent for our insured or the cost of claims may be shared between us and our Insured. In these cases, your personal and/or sensitive information will be shared between us and our insured (or their representatives) for the purpose of managing the claim;
- A list of the type of service providers, business partners and consultants we commonly use is available on request, or on our website - go to [www.zurich.com.au](http://www.zurich.com.au) and click on the Privacy link on our home page;
- If you do not provide the requested information or consent to its collection and disclosure as described above, the assessment of your claim may be delayed or we may not accept the claim;
- We may also disclose personal information about you where we are required or permitted to do so by law;
- In most cases, on request, we will give you access to the personal information we hold about you;
- If you would like to find out more, you can contact us by telephone on 132 687, e-mail us at [Privacy.Officer@zurich.com.au](mailto:Privacy.Officer@zurich.com.au) or write to 'The Privacy Officer' at Zurich Financial Services Australia Limited, PO Box 677, North Sydney, 2059. Please provide details of your policy number/s and/or claim number where known.

## 1 Insured details

Full name of Insured – Mr, Mrs, Miss, Ms

Occupation

Address

State

Postcode

What is your ABN

What is your ITC% for this risk

%

Phone number – Private

Business

Policy No.

Age

Weight

Height

Are you self employed? Yes  No  If 'No', please provide name and address of your employer

Name

Address

State

Postcode

Please indicate which of the following best describes your present occupation:-

(a) Clerical Work only

(b) Performing Manual Work

(c) Supervising Manual Work

(d) Combination of (b) & (c)

**2 Accident details**

Date of accident    /    /    Time of accident    am  pm     Date present incapacity commenced    /    /

Describe exactly how the accident occurred  
.....  
.....

Nature and extent of injuries  
.....  
.....

Have you ever sustained an injury of this type in the past?    Yes  No   
If 'Yes', please provide details

.....  
.....

Where did accident occur?

Did this accident occur at work, or on a journey to/from work?    Yes  No     If 'Yes', are you entitled to Workers' Compensation?

Did you consume any drug or intoxicating liquor during twelve hours prior to the accident?    Yes  No   
If 'Yes', please provide specific details

.....  
.....  
.....

**3 General particulars**

Can compensation be claimed from any other company or insurer?    Yes  No   
If 'Yes', please provide Name and Address of such organisation

Name

Address    State    Postcode

Have you been able, since the accident happened, to attend in **ANY WAY** to your business or employment?    Yes  No   
If 'Yes', please provide details

.....  
.....

What are your average weekly earnings \$    When did you first obtain medical attention?    /    /

Please provide Name and Address of Medical Attendant

Name

Address    State    Postcode

**DECLARATION ON PAGE 4 TO BE SIGNED**



# Personal Accident

## Medical Statement

To be furnished by the person claiming at his own expense

To be forwarded to the company within seven days. After receipt by the insured, fully completed by a duly registered medical practitioner.

### 1 Insured details

Name of Claimant (Patient)

Address

State

Postcode

Occupation

Date accident happened or illness commenced and where / /

How caused

On what date did you first attend the Claimant in consequence of present injured/illness? / /

(If the injuries sustained to a hand or an arm, a foot or a leg, state whether it is the Right or Left).

Have you reason to suspect Claimant was not sober at the time of accident? Yes  No  If 'Yes', please give details

How long have you known the Insured?

Are you the Claimant's regular Medical Attendant? Yes  No  If 'No', who is the regular medical attendant?

To your knowledge, was the Insured at the time of the accident/illness suffering from any disease or physical infirmity? Yes  No

If 'Yes', please provide details

Give date of last visit by the Claimant / /

Is the Claimant's incapacity due solely and directly to the accident or illness stated, independently of any other cause? Yes  No

If 'Yes', please provide details

**Note: Temporary Total Disablement by Accident or Sickness means:** that the Patient is rendered totally unable to engage in or attend to his usual profession, business or occupation.

**Temporary Partial Disablement by Accident Only means:** that the Patient is rendered unable in material degree to attend to or engage in his usual profession, business or occupation.

I Estimate the Claimant will be **Totally** disabled for:

weeks days

I Estimate the Claimant will be **Partially** disabled for:

weeks days

I HEREBY CERTIFY that the foregoing statements are to the best of my knowledge, information and belief, true and complete, and that I am firmly of the opinion that the stated periods of the patient's Total and/or Partial Disablement are due solely and directly to the cause or causes I have stated.

Name (Please Print)

Address

State

Postcode

Qualification

Signed

X

Date

/ /

## 2 Declaration

I do solemnly and sincerely declare that the foregoing particulars are true and correct in every detail and I agree that if I have made or in any further declaration in respect of the said injury or sickness shall make any false or fraudulent statements or suppress, conceal or falsely state any material fact whatsoever the Policy shall be void and all rights to recover thereunder in respect of past or future injuries or sicknesses shall be forfeited.

I further agree that any Professional person, Medical Practitioner or Hospital Authority who has been or may hereafter be consulted by me relative to the injury or illness is hereby authorised and directed by me to divulge at any time to Zurich Australian Insurance Limited, their legal representatives or Loss Adjusters, any information or history they may have acquired with regard to any injury or illness.

Signed

X

Date

/ /

## Certificate of TOTAL Disablement

To be retained by Insured for Completion on Recovery or returned completed with claim form if recovery complete

This is to certify that I have examined Mr, Mrs, Miss, Ms

on / /

In my opinion he/she is/was suffering from

He/she will be/was **totally** unfit for work from / / and up to and including / /

Qualification

Signed

X

Date

/ /

The exact illness/injury causing the disability/incapacity **must** be stated.

## Certificate of PARTIAL Disablement

This is to certify that I have examined Mr, Mrs, Miss, Ms

on / /

In my opinion he/she is/was suffering from

He/she will be/was **partially** unfit for work from / / and up to and including / /

Qualification

Signed

X

Date

/ /

The exact illness/injury causing the disability/incapacity **must** be stated.